



Willamette Falls Hospital
1500 Division Street
Oregon City, OR 97045

May 7, 2009

Matrix Networks
4243 SE International Way, C
Portland, Oregon 97222

To Whom It May Concern:

Willamette Falls Hospital has several remote clinics equipped with Toshiba DK PBX's. The Matrix Networks team minimizes downtime by providing quick professional repairs.

In the last 4 years the Hospital has incurred a few unscheduled equipment downtimes in clinics requiring quick service. On all occasions when a service ticket was opened the Matrix Networks team jump into action. Matrix Network team has been instrumental in providing quick repairs, upgrades, installation and technical support for all medical clinics. I highly recommend the Matrix Networks team, if you expect professional services from sales, repair and technical support. The team works in harmony and provides added value service.

Telecommunications Specialist

A handwritten signature in blue ink, appearing to read "Wayne A. Remington", is written over a horizontal line.

Wayne A. Remington