



May 7, 2009

I am writing to thank everyone at Matrix Networks for the quality customer service I receive from your organization, especially from Bobbie Miller and Matt Huget. Bobbie is very pleasant to work with when I need to schedule service, and I greatly appreciate her efforts. In addition, I thoroughly enjoy working with Matt, our service technician, whenever I have service issues. Matt is friendly, professional and extremely knowledgeable.

Thank you for hiring quality individuals that care about the customers!

*Kim Thur*

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