



Mayor
David M. Fuller

Council President
Patricia Smith

Councilors
Mark Clark

Stanley Dirks

Timothy Clark

To: Team Matrix

I wanted to send a thank you to Kyle, Carol, Maury, Jeff and the whole team at Matrix. I manage the phone, computer, alarm systems, as well as my finance duties so time management with maintenance and technical support is crucial to my job. Any questions I have are answered promptly and cheerfully.

I just received a call from Kyle to see if I was happy with all the functions of my phone, the quality of phone operations, and if I needed any additional training of any functions. The additional follow up training seminar at the office was fun, informative and timely. We've been using the system long enough to be comfortable, and determine if we haven't fully used all the options we were trained with at the beginning. I am amazed with the quality of continued service, and my trouble free, state of the art, phone system.

I am a very happy client with a great phone system provided by a great, knowledgeable company. Thank you for your continued and professional support. I will recommend you to everyone!

Best Regards,

Debbie Norman

Finance Assistant