



To the Matrix Networks Team:

I want to thank Matrix Networks for the outstanding support and the education they provided us as we selected our first phone system. Every individual with whom we had contact at Matrix was courteous and knowledgeable, and Robert Edwards was very professional as he explained the features and benefits of the Toshiba System and Matrix, answering all of our questions completely and satisfactorily.

The Matrix office support staff, especially Carol, was very courteous, helpful, and responsive as well, helping us to complete our pre-installation checklist, securing our installation schedule, and getting it right. It seemed like she really cared about us having a good experience with Matrix. The Matrix Technicians were on time and professional, properly equipped and trained, providing a clean and efficient installation of our system.

I am happy to recommend Matrix Networks to any company that wants a customer service orientated relationship with their phone and communications system support provider.

Thank you Matrix...for a job well done.

Best Regards,

**Chris Gilbert**

**North American Sales Manager**

5707 SW Arctic Drive, Beaverton, OR, 97005 USA.

T. (503) 352 9847 F. (503) 530 8604 C. (951) 283 4000 [www.moltecwind.com](http://www.moltecwind.com)