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May 7, 2009

Carr Auto Group is a large Mega-dealer in the Beaverton, Oregon area. We pride ourselves on being cutting edge in every aspect of our business. If a process can be done more efficiently, then we generally implement that process. We truly believe in working smarter not harder.

Matrix Networks has been a true partner over the past 10 years. From low-voltage wiring on new and existing construction to new phone systems to customizing and programming our current system, Matrix has gone the extra mile. Where there has been what seemed to be the impossible in telecommunications requests come across my desk, Matrix has risen to the occasion each and every time and surprised me at their creative solutions, they truly are our partner in business.

When it comes to issues with the dial-tone provider, Kathy McGuire and the team at Matrix Networks deserve a gold medal. Kathy has gone above and beyond the call of duty to resolve a downed T-1 with Verizon. I would not have known where to begin, Kathy speaks "telephonese" which is a huge asset when working with a dial tone provider.

If you are looking for a true communication partner for your business, you would be hard pressed to find a company that has your best interest at heart any more than Matrix Networks.

Sincerely,

Mary M. Blake
Vice President
Carr Auto Group

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